

# How your information is used for medical research and to measure the quality of care

## Medical research

Pembroke Medical Group shares information from medical records:

- to support medical research when the law allows us to do so, for example to learn more about why people get ill and what treatments might work best;
- we will also use your medical records to carry out research within the practice.

This is important because:

- the use of information from GP medical records is very useful in developing new treatments and medicines;
- medical researchers use information from medical records to help answer important questions about illnesses and disease so that improvements can be made to the care and treatment patients receive.

We share information with the following medical research organisations with your explicit consent or when the law allows: Clinical Practice Research Datalink, Arrisa-UK, National Institute for Health Research, University of Oxford RCGP Research & Surveillance Centre, University of Plymouth and NHS Health Research Authority.

You have the right to object to your identifiable information being used or shared for medical research purposes.

*You have the right to object to your information being shared under the national data opt-out model. The national data opt-out model provides an easy way for you to opt-out of sharing information that identifies you being used or shared for medical research purposes and quality checking or audit purposes.*

*To opt-out of your identifiable information being shared for medical research or to find out more about your opt-out choices please ask a member of staff or go to NHS Digital's website: <https://digital.nhs.uk/services/national-data-opt-out-programme>*

The practice will also need to update its current process for handling new data disclosure requests to ensure that the national data opt-out is considered before the disclosure is made.

## Checking the quality of care - national clinical audits

Pembroke Medical Group contributes to national clinical audits so that healthcare can be checked and reviewed.

- Information from medical records can help doctors and other healthcare workers measure and check the quality of care which is provided to you.
- The results of the checks or audits can show where hospitals are doing well and where they need to improve.
- The results of the checks or audits are used to recommend improvements to patient care.
- Data are sent to NHS Digital, a national body with legal responsibilities to collect data.
- The data will include information about you, such as your NHS Number and date of birth and information about your health which is recorded in coded form - for example the code for diabetes or high blood pressure.
- We will only share your information for national clinical audits or checking purposes when the law allows.
- For more information about national clinical audits see the Healthcare Quality Improvements Partnership website: <https://www.hqip.org.uk/> or phone 020 7997 7370.
- You have the right to object to your identifiable information being shared for national clinical audits. Please contact the practice if you wish to object.

We are required by law to provide you with the following information about how we share your information for medical research purposes.

<b>Data Controller</b> contact details	Pembroke Medical Group 266-268 Torquay Road Paignton TQ3 2EZ
<b>Data Protection Officer</b> contact details	Bex Lovewell  Delt Shared Service Ltd, BUILDING 2 – DELT, Derriford Business Park, Plymouth, PL6 5QZ  Bex.lovewell@nhs.net

<b>Purpose of the processing</b>	Medical research and to check the quality of care which is given to patients (this is called national clinical audit).
<b>Lawful basis for processing</b>	<p>The following sections of the GDPR mean that we can use medical records for research and to check the quality of care (national clinical audits)</p> <p>Article 6(1)(e) – ‘processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller’.</p> <p>For medical research: there are two possible Article 9 conditions.</p> <p>Article 9(2)(a) – ‘the data subject has given explicit consent...’</p> <p>To check the quality of care (clinical audit):</p> <p>Article 9(2)(h) – ‘processing is necessary for the purpose of preventative...medicine...the provision of health or social care or treatment or the management of health or social care systems and services...’</p>
<b>Recipient or categories of recipients of the processed data</b>	<p>For medical research the data will be shared with Clinical Practice Research Datalink, Arrisa-UK, National Institute for Health Research, University of Oxford RCGP Research &amp; Surveillance Centre, University of Plymouth and NHS Health Research Authority.</p> <p>For national clinical audits which check the quality of care the data will be shared with NHS Digital.</p>
<b>Rights to object and the national data opt-out</b>	<p>You have a right to object under the GDPR and the right to ‘opt-out’.</p> <p>Pembroke Medical Group is one of many organisations working in the health and care system to improve care for patients and the public.</p> <p>Whenever you use a health or care service, such as attending Accident and Emergency or using Community Care services, or our surgery, important information about you is collected to help ensure you get the best possible care and treatment.</p>

	<p>The information collected about you when you use these services can also be provided to other approved organisations, where there is a legal basis, to help with planning services, improving care provided, research into developing new treatments and preventing illness. All of these help to provide better health and care for you, your family and future generations. Confidential personal information about your health and care is only used in this way where allowed by law and would never be used for insurance or marketing purposes without your explicit consent.</p> <p>You have a choice about whether you want your confidential patient information to be used in this way.</p> <p>To find out more about the wider use of confidential personal information and to register your choice to opt out if you do not want your data to be used in this way, visit <a href="https://www.nhs.uk/your-nhs-data-matters/">https://www.nhs.uk/your-nhs-data-matters/</a> . If you do choose to opt out you can still consent to your data being used for specific purposes.</p> <p>If you are happy with this use of information you do not need to do anything. You can change your choice at any time.</p>
<b>Right to access and correct</b>	<p>You have the right to access your medical record and have any errors or mistakes corrected.</p> <ul style="list-style-type: none"> <li>• We are not aware of any circumstances in which you will have the right to delete correct information from your medical record; although you are free to obtain your own legal advice if you believe there is no lawful purpose for which we hold the information and contact us if you hold a different view.</li> </ul>
<b>Retention period</b>	<p>GP medical records will be kept in line with the law and national guidance. Information on how long records are kept can be found at: <a href="https://digital.nhs.uk/article/1202/Records-Management-Code-of-Practice-for-Health-and-Social-Care-2016">https://digital.nhs.uk/article/1202/Records-Management-Code-of-Practice-for-Health-and-Social-Care-2016</a></p> <p>or speak to the practice.</p>
<b>Right to complain</b>	<p>You have the right to complain to the Information Commissioner's Office. If you wish to complain follow this link</p> <p><a href="https://ico.org.uk/global/contact-us/">https://ico.org.uk/global/contact-us/</a> or call the helpline <b>0303 123 1113</b></p>

